Section 1 Processing SF-52s Proponent: West CPOC

Sub-Section N/A Topic

PERSACT Actions

Remarks

Depicts total numbers of all personnel actions processed through CPACs and CPOC using PERSACT.



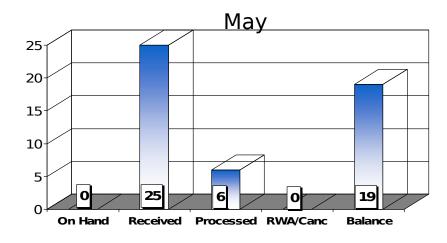
PERSACT Actions - Walla Walla, COE

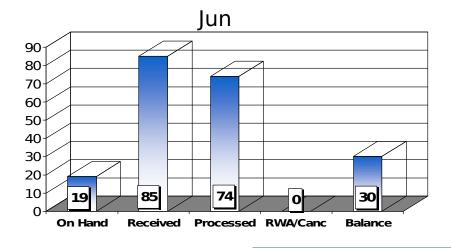
3RD QTR-FY99

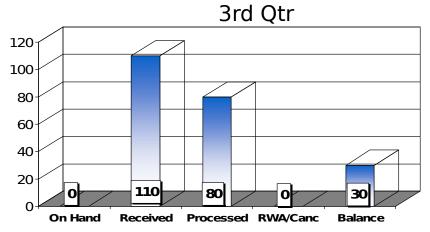
PROPONENT: WCPOC

Apr

Transition Date: 2 May









Volume is expected to increase for the first **ANALYSIS:** several months under regionalization. Balance at the end of the quarter is reasonable at this time.

SECTION 2 Classifying Jobs Proponent: WCPOC, Classification Division

Sub- Section	Topic	Remarks
A	Classification Actions Processed	Demonstrates volume and timeliness of personnel actions requiring handling by a position classifier. Routine actions are those which require only a cursory review in the Division. Nonroutine actions require the classifier to do a job analysis or advisory.
В	New Position Descriptions	I ndicates usage of Army tools for classification.
С	1999 Trends	Provides analysis of volume and timeliness of work for the FY to date.



Classification Actions Processed - COE, Walla Walla

3RD QTR-FY99

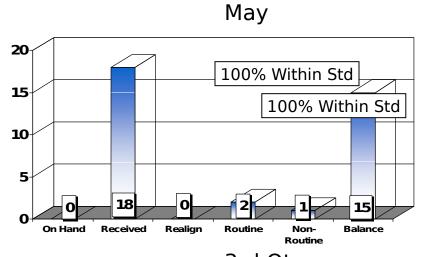
PROPONENT WCPOCRoutine, 4 Days from Date Received in CD
Non-Routine, 30 Days from Date Received in CD

Non-Routine: Gro

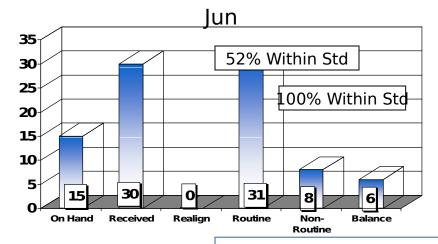
Routine: Red

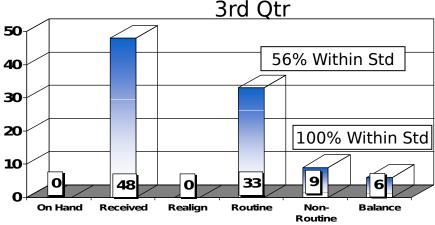
Apr

Transition Date: May 99



ASSESSMENT:





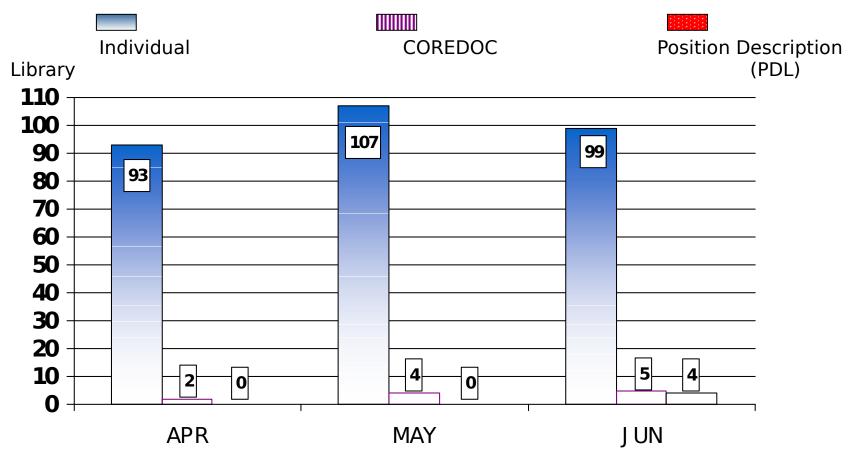


ANALYSIS: Transition to regionalization occurred May 99. Improvement is expected as management/CPOC/CPAC staffs continue to work together.

TOPIC:
New Position Descriptions

PROPONENTWCPOCCD

3RD QTR-FY99





ANALYSIS: COREDOC and PDL are seldom used. The number of new job descriptions established continues a quarterly upward trend (45% increase over the previous quarter). The addition of two activities this quarter contributed only 7% to that increase. There is some early indication that FASCLASS will have more of an impact assisting managers in creating new job descriptions than either COREDOC or PDL, as eventually managers will have access to not only every job in the West Region but jobs in the other Army regions as well.

Trends - Classification Actions Processed

3RD QTR-FY99

OCT

79%

In Standard **79%**

86%

NOV

DEC

71%

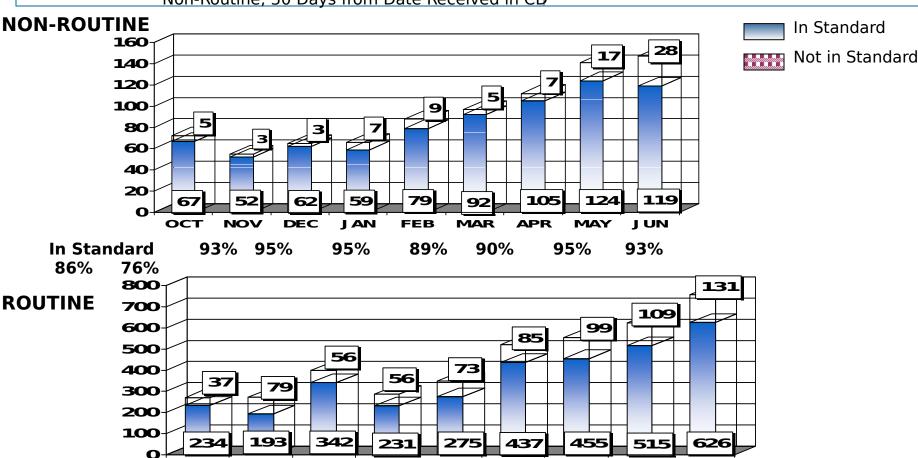
JAN

86%

PROPONENTWCPOCRoutine, 4 Days from Date Received in CD Non-Routine, 30 Days from Date Received in CD

ASSESSMENT: Routine - Amber

Non-Routine - An



FEB

80%

ANALYSIS: Non-routine actions have shown a steady decline since March, which roughly approximates the beginning of the FASCLASS project. FASCLASS has also impacted routine performance - in all but one month since FASCLASS started. The total number of routine and non-routine actions processed increased by 66% over the previous quarter. The focus on routine actions by the "get the routines out day" should help in the next quarter, as should the cross leveling of non-routine actions of over 20 days.

79%

APR

MAY

84%

J UN

78%

MAR

Average Days to Process Classification Actions - All Serviced

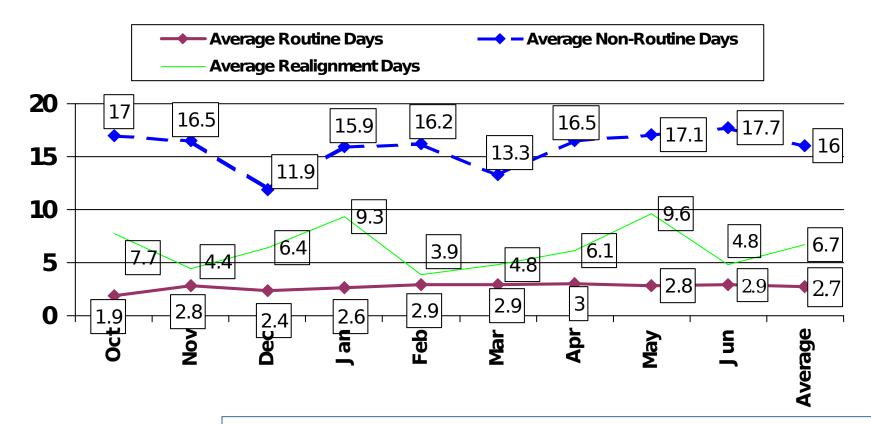
3RD QTR-FY99

PROPONENTWCPOC-

Routine, 4 Days from Date Received in CD

STAQDARD: Non-Routine, 30 Days from Date Received in CD

ASSESSMENT: Non-Routine - Gree **Routine - Green**





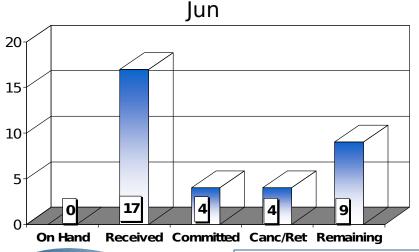
ANALYSIS: Routine actions are within standard; the overall increase from the previous guarter is due in part to diversion of resources to the FASCLASS project. Non-routine actions have been increasing but continue to be within standard. The average time for processing these actions below standard is due to a significant portion of routine actions being processed in a day or less, and non-routine actions being processed in less than 10 days. The SOP to address processing of realignments has been issued and should help stabilize the up and down performance of realignments over the year.

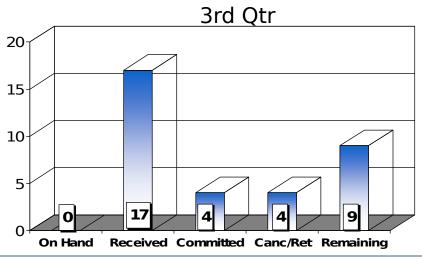
SECTION 3 Filling Jobs Proponent: WCPOC, Staffing Services Division

Sub- Section	Topic	Remarks
A	Recruitment Activity – J obs Filled	I llustrates how many jobs are being filled and the status of actions on hand at the end of the quarter.
В	Referral Lists I ssued	Shows volume and timeliness of referral lists issued – on the basis of days to issue the list from the time the action is received in this Division. This includes both open and closed actions where referrals have been issued.
С	Resumes in Resumix Database	Depicts the number of resumes in the system from external and internal candidates.
D	Average Processing Time	Demonstrates the breakdown of time in the fill process-how actions flow through the various steps in the process. This presents data on actions closed (i.e., completed) during the quarter.
Е	Management Feedback on Resumix	/ Ilustrates management feedback on the Resumix process.

TOPIC: Recruitment Activity - Jobs Filled - COE,	3RD QTR- FY99
PROPONENT! WELFOC - SSD	FIJJ
Apr	May

Transitioned Date: May 99







During the quarter 4 positions were committed, all through competitive procedures. Of the 9 remaining actions at the end of the quarter, 5 have referrals issued,

1 has a PPP issue working, and 3 are pending referral.

TOPIC: Referral Lists Issued - COE, Walla Walla

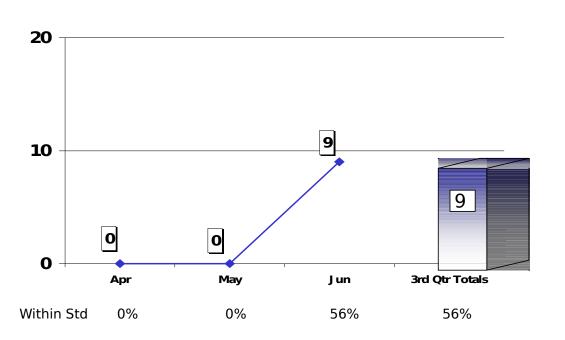
3RD QTR-

FY99

WCPOC - SSD PROPONENT:

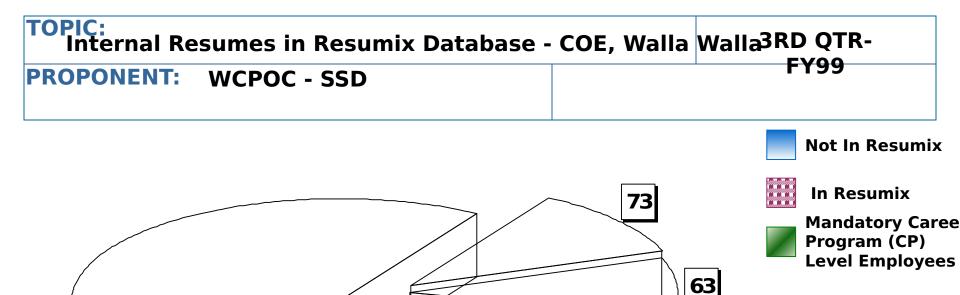
STANDARD: Resumix: 5 Calendar Days from Date Received in \$5 ASSESSMENT: Red **DEU: 36 Calendar Days from Date Received in SSD**

Number of Referrals Issued





ANALYSIS: All 4 referrals that were out of standard involved recruit actions received the first week of stand up. They were not within standard due to delay in registering Walla Walla as an activity under the ASARS (PPP) system. This was a one-time problem that has been corrected, and referral timeliness is expected to significantly improve next quarter.



Total Population: 667

in Resumix (excludes mandatory CP level and FPS employees): 63 (11%)



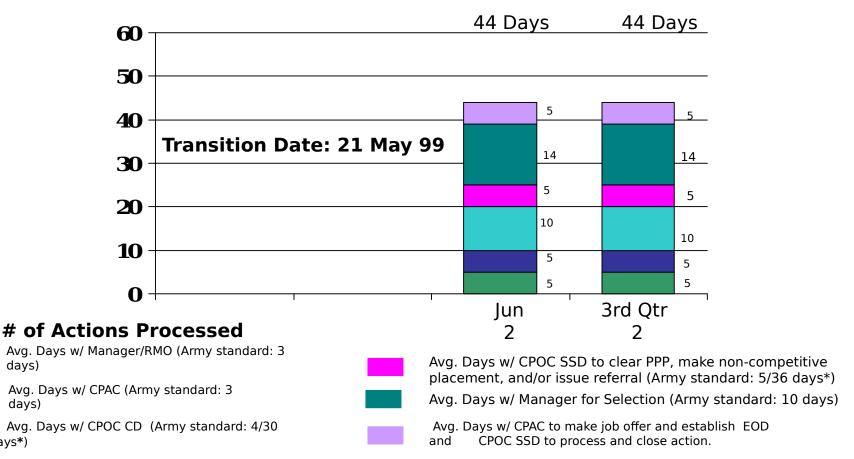
531

ANALYSIS: Walla Walla transitioned on 9 May 99, and 11% of their current population has applied in Resumix. Management has been proactive in encouraging their employees to apply.



3RD QTR-FY99

PROPONENT: West Region Partners



*standard varies with type of action/referral

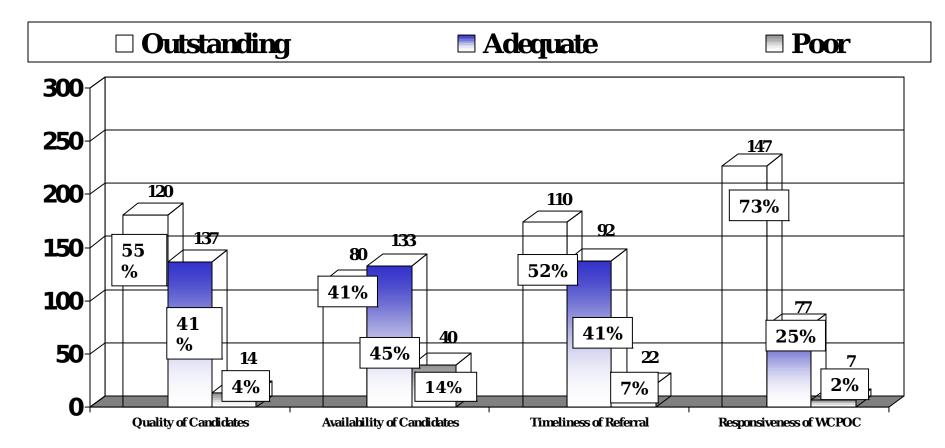


days)

days*)

ANALYSIS: Two actions were processed this quarter for a fill time of 44 days. Walla Walla has only one month of statistics to present-however, 44 days is well below the Army average.

TOPIC: Management Feedback on Resumix THRU END Referrals -OF 3RD QTR-**PROPONENT:** WCPOC - SAB Serviced **FY99**



TOTAL Resumix REFERRAL LISTS ISSUED = 1744* TOTAL # FEEDBACK FORMS RETURNED = 449

W EST Region

*includes referrals for multiple grades ecting officials receive a feedback form with each referral list. Those returned indicate continued high level of satisfaction with Resumix referrals.

SECTION 4 Processing Personnel Actions Proponent: WCPOC, Staffing Services Division

Sub-	Topic	Remarks
Section		
Α	Non-Recruitment Actions Processed	I llustrates processing timeliness and volume of personnel actions processed through PERSACT - to include such actions as
		resignations, retirements, name changes, and other non-competitive actions.
В	Awards Processed	Presents a picture of the volume and value of awards processed.

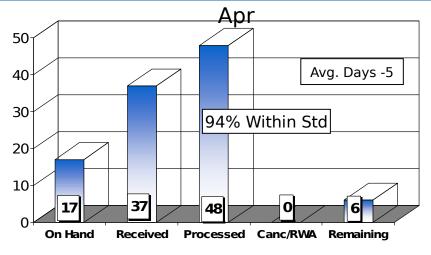


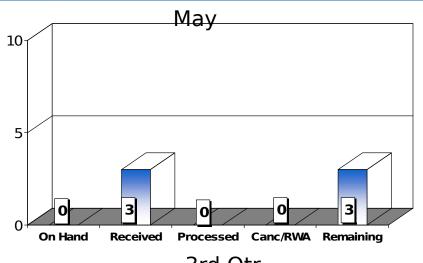
Non-Recruitment Actions Processed - COE, Walla Walks QTR-

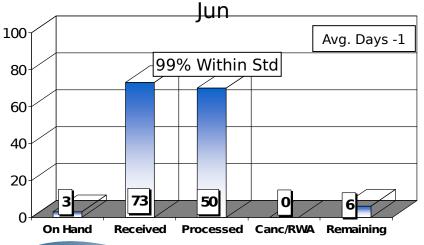
PROPONENT: WCPOC - SSD

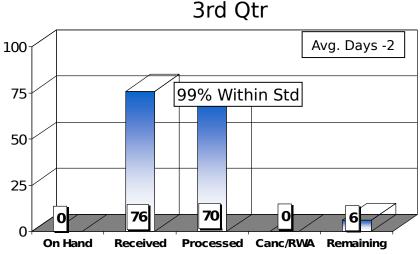
ASSESSMENT: Green

STANDARD:5 Calendar Days Avg. from Date Rec'd in SSD











ANALYSIS: Walla Walla stood up 2 May. Performance for the quarter is excellent with actions being processed as they are received.

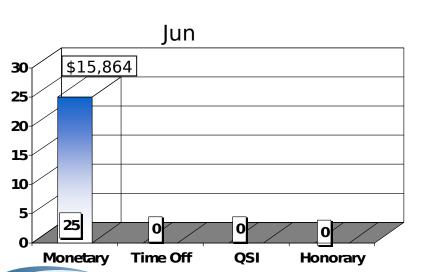
Awards Processed - COE, Walla Walla

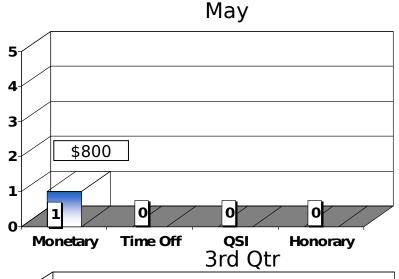
3RD QTR-FY99

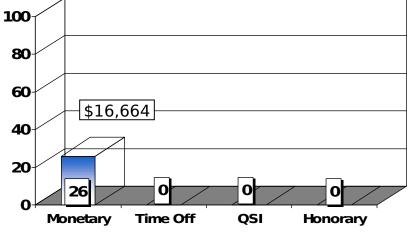
PROPONENT: WCPOC - SSD

Apr

Transition Date: May 99









Section 5 Training and Developing Employees Proponent: WCPOC, Human Resource Development Division

Sub- Topic Remarks

Section

N/A Training Requests Processed

Provides data regarding timeliness and volume of training request processing into the database. Also includes total employee hours spent in training and the dollars invested.



TOPIC: Training Requests Processed - COE, Walla Walla

3RD QTR-

PROPONENT: WCPOC - HRDD

ASSESSMENT: Green

STANDARD: 7 Calendar Days from Receipt

Manual DCPDS

TRAIN FPI

May

Transition Date: 2 May 99

Jun

3rd Qtr

ZERO

ZERO

Training Investment:: \$.00

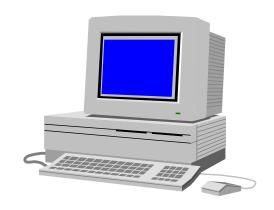
Training Hours: 0



ANALYSIS: No completed training documentation has been received by the WCPOC for processing.

SECTION 6 Providing Information Services Proponent: WCPOC, Information Services Division

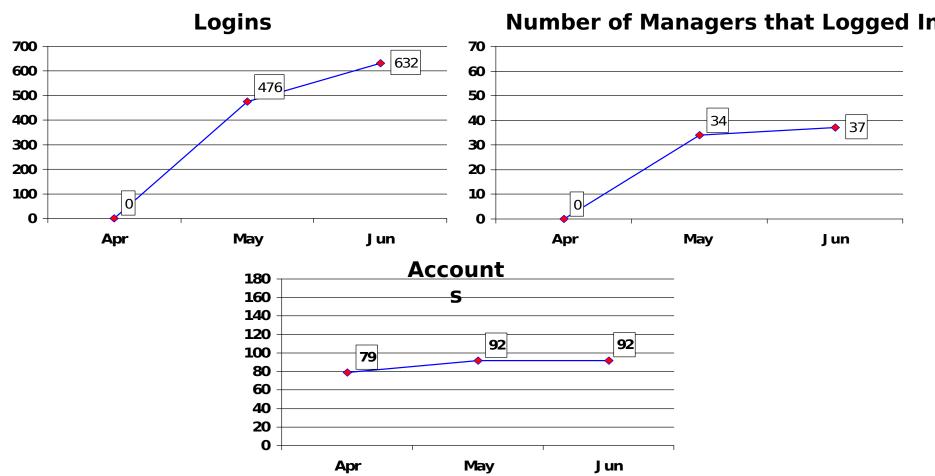
Sub- Topic
Section
N/A FPI Usage



Remarks

Provides data on Functional Process
I mprovement (FPI) usage by managers in the region. The number of log-ins is the number of times that managers/resource managers entered the system. The number of accounts is the total accounts that have been built for managers or resource managers to use any of the FPI modules.







ANALYSIS: Having stood up the beginning of May, Walla Walla has a good start on FPI usage with about 40% of Managers using the FPIs.